

NOTICE OF CLASS ACTION SETTLEMENT

Jean-Michel Normandin v. Bureau en Gros (Staples Canada ULC.)
(500-06-000547-105)

Please be advised that a settlement has been reached between the Plaintiff Jean-Michel Normandin and the Defendant Bureau en Gros (Staples Canada ULC.) ("**Bureau en Gros**") in a class action regarding Bureau en Gros' Extended Service Repair and Replacement Plans sold prior to June 30, 2010.

The Superior Court will hold a hearing to approve the settlement on September 9, 2022 at 9h30 in room 16.12 of the Montréal Court house located at 1 Notre-Dame Street East, Montréal, Quebec, H2Y 1B6, or via TEAMS. You can attend the hearing by simply showing up, but you are not obligated to. The date and time of the hearing may be subject to adjournment by the Court without further notice to the class members, other than a copy of the notice which will be posted on class counsel's website <https://bga-law.com/>

What is the subject of this class action?

The Plaintiff alleges that Bureau en Gros made false or misleading representations to its customers regarding its Extended Replacement and Repair Service Plans.

Who are the class members?

Persons who, prior to June 30, 2010, purchased an extended warranty relying on Bureau en Gros' representations that, if they did not purchase this extended warranty and a breakage occurred after the expiry of the manufacturer's one-year warranty, they would have to bear the cost of repair or replacement.

What does the settlement provide for?

Without admission of any kind, Bureau en Gros will pay \$1,750,000.00 (including taxes) to fully and finally settle this action for the purpose of avoiding further costs and putting a final end to this litigation and to all related claims.

This amount will be distributed equally among the class members entitled to an amount and who have made a claim in accordance with the conditions set out below, up to a maximum refund of \$40.00 (including taxes), after deduction of class counsel fees (\$525,000 plus taxes) and other costs and expenses, including those related to the administration of the settlement, subject to Court approval.

Who will receive money?

A refund of up to \$40.00 (including taxes) will be given to the class members who meet all of the following criteria:

- 1) They purchased an Extended Service Plan, namely a Repair Plan for electronics, notebooks, laptops, desktop computers, printers and accessories between December 15, 2007 and June 29, 2010 inclusively;

- 2) They have not had the warranted goods repaired or replaced pursuant to the terms of said plan;
- 3) They relied for their purchase on representations made by a Bureau en Gros associate to the effect that, if they did not purchase an extended warranty and a breakage occurred after the expiry of the manufacturer's one-year warranty, they would be responsible for the cost of repair or replacement; AND
- 4) They had not purchased said plan for business purposes.

Class members who do not meet the above criteria, **including class members who purchased an Extended Service Replacement Plan**, are not entitled to any money.

To obtain a refund, the eligible class members must submit an official claim form. After the Court's approval of the settlement, a notice will be published and emailed to certain eligible class members, informing them of how to obtain the claim form and of the deadline within which they must submit it in order to benefit from the settlement.

Objection to the settlement

If you wish to object to the settlement, you can attend the hearing on September 9, 2022 at 9h30 in room 16.12 of the Montréal Court house located at 1 Notre-Dame Street East, Montréal, Quebec, H2Y 1B6, or via TEAMS, to explain why you disagree with the settlement.

Although not mandatory, you should complete the objection form and send it to Mtre Benoît Gamache of Cabinet BG Avocat Inc. or Mtre David Bourgoïn of BGA Inc. no later than September 5, 2022. You can object without being represented by a lawyer. If you wish, you may also be represented by a lawyer at your own expense.

To obtain more information

For more information or to obtain the full text of the settlement and the objection form, contact either:

Cabinet BG Avocat Inc.
c/o Mtre Benoît Gamache
6090, Jarry est, suite B-4
Montréal (Qc) H1P 1V9
info@cabinetbg.ca
1-866-327-0123

OR

BGA Inc.
c/o Mtre David Bourgoïn
67, Sainte-Ursule
Québec (Québec) G1R 4E7
info@bga-law.com
1-866-523-4222

In the event of any discrepancy between the content of this notice and that of the settlement, the text of the settlement will prevail. The publication of this notice was approved by the Court.