DO NOT REPLY – This is an automated message.

Dear Class Action Member,

We are contacting you in accordance with the Quebec Superior Court judgement dated January 25, 2024 (case number 500-06-001215-231) which authorized, for settlement purposes, a class action against Ticketmaster, AZGA (Allianz) and CUMIS alleging that the Defendants failed to comply with certain provisions of the Quebec *Consumer Protection Act* and the federal *Competition Act* in offering "Event Ticket Protector" insurance, sold by AZGA (Allianz) and underwritten by CUMIS, to protect your purchase of admission tickets for an event on Ticketmaster's website and application between August 2, 2019 and March 31, 2023 (the "Class Period"). The court has made no determination regarding the merits of those allegations, which the Defendants denies.

You are receiving this email because in the Class Period, you purchased "Event Ticket Protector" insurance through Ticketmaster's website or mobile application using this email address and provided a billing address in the Province of Quebec at the time of that purchase. You may therefore be eligible to receive compensation under the Settlement Agreement.

Please read carefully the Notice of Authorization and Settlement Approval Hearing available <u>here</u>.

The purpose of this notice is to inform you that the Plaintiff and the Defendants have reached a Settlement putting an end to the Class Action. Both parties believe that the Settlement is the best solution to dispose of the dispute fairly and equitably and in the best interests of all those involved. They will ask the Superior Court of Quebec to approve it.

The Superior Court of Quebec will hold a hearing to determine whether it should approve the Settlement. You may attend the hearing which will take place on **March 12, 2024, at 9:30 a.m in room 2.08** of the Montreal Court House, located at 1 Notre-Dame Street East in Montreal.

You may opt out of the Class by sending a completed and signed form to the Clerk of the Superior Court of Quebec, as described in more detail in the Notice of Authorization and Settlement Approval Hearing available at <u>this link</u>. The deadline to opt out of the Class is **March 4, 2024**. The deadline to object to the Settlement is **March 4, 2024**.

Thank you.

DISTRIBUTION OF THIS NOTICE HAS BEEN ORDERED BY THE SUPERIOR COURT OF QUÉBEC.